



Charter Boat Association of Victoria Inc.

CODE OF PRACTICE

- Act honestly and fairly in all business dealings with the consumer.
- Maintain professional courtesy and integrity at all times.
- Ensure all advertising and representations are truthful and accurate.
- At all times act in an environmentally responsible manner.
- Strive for excellence in quality of service to customers.
- Uphold and promote at all times the high standing of the Association, the industry and its Code of Practice and actively encourage colleagues and staff to do the same.
- Do all that is reasonably possible to protect the safety, health and welfare of employees and the public at all times.